

**From:** Lancaster City Centre Residents Association [REDACTED]  
**Sent:** 29 August 2017 10:16  
**To:** licensing  
**Cc:** Eglin, David; Peck, Wendy  
**Subject:** Objection to the Dalton Rooms Licensing Application

**RE. Dalton Rooms Licensing Application for Extension to 6.00 am**

License No. LAPLWA0345

We would like to register our formal objection to the extension of the current license to 6.00 am on the grounds of increased **anti-social consequences and public nuisance**.

We would remind the City Council and point out to the current management of the Dalton Rooms that their premises are situated within a RESIDENTIAL AREA. The 'Glow Rooms' (being the rear of the Dalton Rooms) directly affects a community of residents in several dwellings some of whom are elderly and have been resident for over 25 years. The Glow Rooms currently causes untold alarm and distress with its incredibly loud music and a door policy (or lack of) that allows the music and customers to spill onto the streets and back streets around our residents' flats and houses until and beyond 4.00am. It is clear that encouraging deafening music to escape into the surrounding streets is an **intentional marketing device** employed by clubs to the alarm and misery of people who live in the area.

These residents are not people who have just 'moved in next to a pub and immediately complain about the noise'. These are residents that have lived here since the Dalton Rooms was a restaurant and cocktail bar – a welcome addition to the Town Centre. Since then we have had to watch, powerless, as the City Council continually grant permissions and licensing changes that have allowed it to turn into something else entirely. The Dalton Rooms have been formally taken to **Tribunal** in the past because of the serious antisocial consequences of its own behaviour and that of their drunken customers. Extending their activities to 6.00 am when some people are getting up, having breakfast and going to work is simply unnecessary and unfair. Six o'clock in the morning is not any part of a 'Night Time Economy'.

The Dalton Rooms already has a reputation for diminishing the quality of life for residents on the same side of the square, Mary Street, Moor Street, Gage Street, in Wesley House and residents of Sulyard Street. Residents as far away as Moor Lane can hear the music and suffer the regularly reported consequences of screaming, shouting, vomiting and urinating young people that result from Lancaster's late night/early morning drinking culture.

We urge the City Council not to grant this extension and to revisit the restrictions imposed on the Dalton Rooms from the last time the club was taken to task to ensure that the stress and unhappiness caused is kept to a minimum.

Kind Regards

On behalf of Lancaster City Centre Residents Association



[www.lccra.co.uk](http://www.lccra.co.uk)

[REDACTED]

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**From:** James Mackie [REDACTED]  
**Sent:** 29 August 2017 11:24  
**To:** licensing  
**Subject:** Objection to Dalton Rooms 6.00am Extension

James Mackie  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

29<sup>th</sup> August 2017

RE: Dalton Rooms Extension of License to 6.00am

I wish to object to the extension of opening hours of the Dalton Rooms/ Glow Rooms to 6.00am on the grounds of the increase of antisocial behaviour and the public nuisance caused by the sound of loud music and the behaviour of the customers that congregate around the entrance to the Glow Rooms on Mary Street/Moor Street.

The Dalton Rooms have been censured in the past for their adverse effects on the residents of Dalton Square, Gage Street, Moor Street and across the Square in Sulyard Street and Priory Street.

I suspect that none of the Council Representatives considering this application will think that serving alcohol to young people at 5.45 am is a good idea. I also expect that few or none of them will make a stand against the extension. If this is so, can I make a plea for the following list of conditions to be DEMANDED of the current management.

1. I have video evidence of the Glow Rooms erecting gazebo structures in Moor Street that have stayed there until 4.00am to allow customers to continue their revels under cover on the public highway to have a smoke. There are at least 5 households of residents that are directly affected by the dreadful noise of those people and the sound of the phenomenally loud music that escapes when the doors in and out of the club are continually opened- and in some cases propped open. In the past the club has placed speakers OUTSIDE the doors.

On the plans it shows two sets of doors at this entrance. They must remain CLOSED except when admitting new customers and allowing people to leave the club to move on elsewhere. There must be zero tolerance of people going in and out to smoke, socialise, call their mates on the phone etc. If the club needs ventilation on hot nights these doors must NOT be used to solve the problem.

Obviously, no structures should be allowed to be built in the street. Moor Street is the only access point for Fire Engines and emergency services to the rear of domestic and business premises on Dalton Square, Moor Street, Gage Street and the kitchens of the Chinese Restaurant.

2. I believe there is now a smoking area on the roof of the building. This must be monitored as a quiet area and must NOT have ANY MUSIC piped up to it.
3. Since being challenged in the past by Environmental Health and local residents the front of the Dalton Rooms has had sound reduction measures installed an their active nights. This has had some positive effect and must be continued along with a strict closed door policy at that side of the building too.
4. Queuing into both sides of the building must be strictly supervised by the doormen to minimise if not eradicate any loud and leery behaviour. This must be doubly reinforced when people leave.

Yours sincerely

James Mackie

Licensing Manager  
Lancaster City Council  
Town Hall  
Dalton Square  
Lancaster LA1 1PX  
30-08-2017

30 AUG 2017

Dear Licensing Manager,

**Dalton Rooms Licensing Application for Extension to 6.00 a.m. License No. LAPLWA0345**

I am registering my objection to the application by Lancaster Night Life Ltd. to extend the Dalton Rooms current licence to 6.00 am due to the inevitable risk of increased anti-social consequences and public nuisance. The application is inconsistent with the Council's adopted licensing policy 2016-2021 and the Council's stated duty to protect the living amenity of residents and commercial interests (para 3.3. and other references). It also runs contrary to the council's ongoing planning policies of trying to encourage more city centre living and revitalise the city centre.

The Dalton Rooms are situated within an area of the city centre which has a high proportion of residential premises including houses, flats and elderly persons' accommodation. The 'Glow Rooms' at the rear of the Dalton Room) directly affects a community of residents in several dwellings some of whom are elderly and have been resident for long periods. Even where we live in Sulyard Street and beyond music from the Glow Rooms can be heard when doors open and customers spill out onto the streets with the resultant shouting, drunkenness and other antisocial behaviour. For those living even closer the distress caused at times I am aware can be intolerable.

It is accepted that living in the city centre will involve some disturbance as well as having its advantages. However, it is still a regular occurrence that in the early hours of the mornings there are gatherings of people in Dalton Square some of which certainly originate from the Glow Rooms which can involve alot of shouting and other anti-social behaviour. This is not midnight hours it is after 2 pm and beyond.

Concerns expressed are not from people who have just 'moved in next to a pub and immediately complain about the noise'. These are residents that have lived in the vicinity of the Dalton Rooms when it had a good reputation and was seen as making a vital contribution to both the economy and amenity of the city centre. Sadly, due to relaxed licensing hours generally and specifically to the Dalton Rooms and other changes that have happened the premises risk undermining the wellbeing of the city centre, local residents whether living close or the immediate vicinity and the repercussions this potentially has on adjacent business premises. Dalton Square and the mix of quality shops and offices

overall presents a good image of the city centre, but this is could be at risk by some of the ongoing activities at the Dalton Rooms.

You are fully aware the Dalton Rooms have previously been taken to Tribunal because of the serious antisocial consequences of its own activities and that of drunken customers. Extending their licensing hours to 6.00 am would be wrong and contrary to the interests of both residents and responsible businesses. At a time when public services are being stretched to the absolute limits- police, health, council and others - it is ill conceived to expect these services to have to pick up the 'debris' that inevitably results from a further licence extension.

The City Council is urged to fulfil its own stated commitment to protect the amenity of local residents by refusing this request for a licence extension and also revisit the restrictions imposed on the Dalton Rooms from the last time the club was investigated to ensure that the stress and unhappiness caused is kept to a minimum.

Moreover, the Council has also to widen its thinking about reinventing the city centre as a place to live, work and enjoy. Licensing policies are not freestanding- they make a vital contribution to whether a positive vision for the future of the centre is achieved or not. The Council have to recognise the experiences from elsewhere in the UK and abroad especially for a small city like Lancaster that 'over liberal' licensing policies are frequently damaging to long term 'place sustainability'.

Yours Sincerely



Nick Moule